NBC NEWS - 9-11: ONE YEAR LATER - 9-11-2002 (8.43 A.M E.T - 11.43 A.M E.T)

https://www.youtube.com/watch?v=pp8VsclAAy0 (https://www.youtube.com/watch?v=pp8VsclAAy0)

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From Wednesday, September 11th, 2002 NBC NEWS Live coverage of ceremonies from around the United States observing the first anniversary of the 9/11 attacks.

- Coverage runs from 8.43.35 A.M E.T - 11:43.58 A.M E.T

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debate but i think more of the focus will be today on september 11th and those we lost one year ago in washington tim thank you very much matt katie we are listening to the bagpipers now who created a circle of honor down by you at ground zero they are going to be playing until this nation observes a moment of silence about two minutes from right now of course the time when flight 11 sliced into the north tower of the world trade center one year ago today let's listen [Music] good morning

00:02:04 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=124s)

again today we are a nation that mourns again today we take into our hearts and minds those who perished on this site one year ago and also those who came to toil in the rubble to bring order out of chaos and those who throughout these 12 months have struggled to help us make sense of our despair now we join with our fellow americans in a minute of silence led by president george w bush from the south lawn of the white house in washington [Applause] guys oh

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139 years ago president abraham lincoln looked out his wounded nation as he stood on a once beautiful field that had become its saddest and largest burial ground then it was gettysburg today it is the world trade center where we gather on native soil to share our common grief governor george e pataki thank you mayor bloomberg four scorer and seven years ago our fathers brought forth on this continent a new nation conceived in liberty and dedicated to the proposition that all men are created equal now we are engaged in a great civil war testing whether that nation or any nation so conceived and so dedicated can long endure we are met on a great battlefield of that war we have come to dedicate a portion of that field as a final resting place for those who here gave their lives that the nation might live it is altogether fitting and proper that we should do this but in a larger sense we cannot dedicate we cannot consecrate we cannot hallow this ground the brave men living and dead who struggled here have consecrated it

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who struggled here have consecrated it far beyond our poor powers to add or detract the world will little note nor long remember what we say here but it can never forget what they did here it is for us the living rather to be dedicated here to the unfinished work which they who fought here have thus far so nobly advanced it is rather for us to be here dedicated to the great task remaining before us that from these honored dead we take increased devotion to that cause for which they gave the last full measure of devotion that we here highly resolve that these dead shall not have died in vain that this nation under god shall have a new birth of

freedom and that government of the people by the people for the people shall not perish from the earth [Applause] they were our neighbors our husbands our children our sisters our brothers and our wives they were our countrymen and our friends they were us mayor rudolph w giuliani

00:08:10 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=490s)

um [Music] gordon m ahmad jr ed del miro abad maria rose abbad andrew anthony abadi vincent abadi [Music] lawrence christopher abel alona abraham william f abrahamson [Music] richard anthony aceto jesus acevedo rescond heinrich bernard ackerman paul aquaviva [Music] donald roy adams patrick adams shannon lewis adams [Music] stephen george adams ignatius odo adanga christie a adamo

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terence e aderle jr sophia boruwad otto lee allen adler daniel thomas aflito emmanuel aquazi afuaqua [Music] agarwala joseph angelo david scott agnes brian g ahern [Music] jeremiah joseph ahern joanne maria amayados ahmed terence andrei aiken godwin ajawala gertrude m alagero andrew alemano margaret ann alario gary m albaro john leslie albert peter alderman jacqueline delaine aldridge david d alger

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david d alger sarah ali s karsaga ernest ali kakos [Music] eric allen joseph ryan allen richard dennis allen richard lennard allen christopher e allingham anna allison janet m alonso arturo of alva marino anthony alvarado antonio javiera alvarez victoria alvarez burrito telmo e alvere caesar amaronto alviar [Music] christopher charles omarosa [Music] charles anderson yvette constance anderson john andrea kehoe michael rock andrews jean ann andrucke see you nia and joseph angelini jr joseph angelini senior david lawrence angel laura angeletta doreen jay and gracani peter paul apollo seema a oyama frank thomas acalino faucina a passal jr david

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faucina a passal jr david rc patrick michael aranios louis arena michael george arsinsky adam p arias barbara jean rsdg jack charles aaron michael armstrong richard avery aronoff joshua aaron jaffet jesse ari myra joe ironson carl asaro patrick asante michael edward asher michael essiac thomas j ashton janice marie ashley [Music] greg arthur atlas gerard t atwood james ottafrad lois frank adversano jane ellen bassler robert j firewalter andrew j bailey brett t bailey edward [Music] michael andrew bain catherine mantis gerard baptist walter barron gerard a barbara paul vincent barbaro james william barbella [Music]

00:16:07 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=967s)

[Music] michael barkley matthew barnes sheila patricia barnes evan j barron renee barrett arjun natalie barrios la cruz arthur thaddeus barry diane g barry maurice vinson berry scott d bart carlton w bartles guy bart's fee aina b basina alicia basmagian kenneth william bosnicki stephen bates paul james battiglia walter david bauer jr marlene capito bautista mark lawrence davis jasper baxter michelle beale paul frederick biatini jane s beatty lawrence ira beck menetz marie beckels [Music] elena velavowski nina patrice bell debbie bellows stephen elliott belson paul m benaditi denise lenore benedetto maria brian craig bennett eric l bennett oliver duncan bennett margaret l benson dominic j berardi james patrick berger stephen howard berger alvin bergson daniel bergstein graham andrew berkley michael j

00:18:03 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=1083s)

graham andrew berkley michael j berkley donna m bernards david w bernard william bernstein david and okay barry david barry joseph j barry william b [Music] timothy betterly carolyn beyong edward frank baille paul bayer anil talhiram bani bay bella j bokken shimmy d b jalison peter alexander billfield william g bigart brian belcher as the names of those who died in the world trade center attacks a year ago are red at the podium at ground zero and family members take roses down to the bottom of the pit we're approaching 903.

which is the time that bells were told throughout this city commemorating the moment when the second plane united airlines flight 175 hit the south tower of the world trade center a year ago that moment is coming up now in about 10 seconds richard middleton blood junior michael andrew bucardi john p bucky michael yopoldo susan m pacino bruce d bowen [Music]

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my name is marianne keane my stepfather franco lalama was an engineer for the port authority he worked on the 64th floor of the world trade center i read this for his memorial i don't remember the last time i told him that i loved him i would give anything to go back to the morning of september 11th and tell him how much i appreciate everything he's done for me but i think he knows that now in my eyes he's died a hero and how much more could you ask for there's a quote that pretty much speaks for itself you never lose anything not really things people they go away sooner or later you can't hold them any more than you can hold the moonlight but if they've touched you if they're inside of you then they're still yours frank as i look back on these days i realize how much i'll truly miss you and how much i truly love you you were the best father i could ever ask for i miss you and i hope you didn't hurt too much love marianne [Applause] okay

00:22:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=1320s)

[Music] darren christopher bohan lawrence francis wessel vincent m bowen jr torrey balorchie allen donkenko bonnier jr colin arthur bonnet frank bonamo lucia we are watching the memorial service at ground zero commemorating the one year anniversary since the attacks on the world trade center the reading of the names of the victims at the world trade center two thousand eight hundred and one people on the ground and in the airplanes that struck the towers family members take notices the bottom of what is called the pith at ground zero that is a place they have not been before i'm joined in the studio by doris currents goodwin a presidential historian and doris i'd like to ask you about the significance and in your opinion the appropriateness of the gettysburg address being read by governor pataki on this occasion you know some people have said that it's not the same event that at gettysburg 8 000 bodies makeshift bodies were ready to be buried they were soldiers fighting against one another these were civilians who were killed but i think it's incredibly significant first of all the gettysburg address the declaration of independence these are our canons our sacred cannons of our secular religion we don't have a central religion so these documents the constitution whenever we can be reminded of the past and what pulled us together and the second thing is those people were killed because of the idea of what america stands for because of its openness its pluralism its democracy its attitude toward women

00:24:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=1440s)

its democracy its attitude toward women everything we believe in so i think it does go back to what lincoln said there's unfinished work here and we're going to dedicate our lives to make it honored but dora some people think that the gettysburg address is a great example of of a leader rising to the occasion and reaching for words to describe the uncomprehensible and shouldn't our leaders today try to do the same without question if abraham lincoln floated back on the scene today i would put him up on that stand to come up with his own but i think for governor pataki for mayor bloomberg for the leaders in new york to read past canons is perfectly appropriate leave it to the president of the united states to come up with the words that fit the occasion and fit the context tonight and as we hear the names read of those victims from september 11th i i was reading an article that said oftentimes these days names replace bodies oh i think that's true and i think it's a very moving thing to read the names because what we forget when we think of 2 800 people is that for each one of those people a family and a whole circle surrounded them the name gives that moment of memory to them let's listen lloyd stanford brown patrick j brown bettina brown mark bruce ronald george bruherty andrew groon vincent brunton ronald paul bucca brandon j buchanan gregory joseph buck dennis buckley nancy claire buesch patrick joseph whose john edwards gulaga jr stephen boonin william francis burke jr matthew j burke thomas daniel burke donald j burns kathleen ann burns keith james burns john patrick burnside

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burns john patrick burnside irina buslo milton g bustillo thomas hammer [Music] richard m caggiano [Music] scott walter cahill thomas joseph cahill george kane salvatore b calabro joseph calendrijo [Music] edward calderon kenneth marcus caldwell dominic enrico caglia frank callahan leanne callahan luigi kelby [Music] michael f camarado david campbell jeffrey thomas campbell jill marie campbell robert arthur campbell patricia campbell sean thomas cannavan john a candela vincent angelosi stephen j kangaloofi

00:28:03 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=1683s)

[Music] jonathan neff capello james christopher capers richard michael caproni jose manuel cardona dennis m carey steve perry edward carlino michael scott carlo david g carlone rosemary carlson mark stephen carney joyce and carbonero ivan luis carpio batista jeremy m carrington michael carroll peter carroll james joseph carson jr christopher miquel costagen marsha cecil carter james morso vivian john francis you're watching and listening to the reading of names of 2801 victims of the world trade center disaster obviously an extremely difficult and emotional day for family members many of course are state and uh national officials we heard hillary rodham clinton reading names joe alba director of fema the head of the new york stock exchange we'll be reading names momentarily richard grasso ken chenault ceo and chairman of american express but of course the majority of these people are individuals who lost loved ones in the disaster and it's very meaningful a poignant honor for them to be able to read the names of some of the lives that were lost on this day one year ago david bloom is

00:30:02 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=1802s)

on this day one year ago david bloom is here with me watching the ceremony and david i know you've been struck by a few things as we stood here i think there are two things worth pointing out right now as you look at the people who are leaving their remembrances at ground zero remember that the vast majority of these people have never been inside what was at first called the pits and then came to be known as ground zero certainly the firefighters the police officers their families their loved ones had been there but for many of these people this is the very first time they've ventured to this site and been deep inside of it the second thing that struck me and i know we were talking about this earlier is as that moment of silence occurred at 8 46 a.m and the names were begun to be read the winds which are quite strong here this morning were swirling all around the dust was being picked up and i know that more than one of us were talking about the feeling that you got was that their spirit was somehow in the air i mean for these families this is hallowed ground and it was a striking moment to see the dust whipping up in the air at that precise moment as the names were being read it's true it really was an eerie sight to see the wind kick up precisely at that moment meanwhile we should mention the music that is being played in the background is from a variety of sources yo-yo ma the celebrated has been playing a string quartet from juilliard paula robeson who is considered the first lady of the flute is providing music harriet langley who's only 10 years old she's a fifth grader at the french american school of new york will be playing the violin and i think they're providing a very appropriate setting and atmosphere for the reading of the names let me say a word about that too i can't tell you how important

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tell you how important those musical sounds are for the families more than one of these family members has said to me that what they were most haunted by was the sounds that must have echoed from this place one year ago today so instead when they hear the bagpipes echoing when they hear the soft sounds echoing that these family members say provide some level of comfort to you say them what was transpiring here at that very moment at this very sight listen as senator john corzine read some names of those who died susan marie klein stephen coakley jeffrey allen cole patricia a cody daniel michael coffey jason m coffey florence g cohen kevin sanford cohen anthony joseph coladonato mark joseph kaleo stephen j paleo christopher m colisanti kevin nathaniel colbert michael p colbert keith e coleman scott thomas coleman taro coleman liam

joseph calhoun robert d carlin robert j cole gene collin john michael collins michael l collins thomas j collins joseph collison jeffrey dwayne coleman patricia malia kaladner linda m colon sal e colon ronald edward kerma sandra jolene connati brace jaime concepcion albert con day denise connolly susan p

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denise connolly susan p conlon margaret mary connor cynthia marie lease connolly john e connolly jr james lee connor jonathan m connors kevin patrick connors as the names continue to be read at ground zero we want to remind you that 2 000 children lost a parent on 9 11 countless parents lost their children alice hoagland lost her son mark bingham when united flight 93 crashed into a field in shanksville pennsylvania just 129 miles out of washington d.c this morning she's in shanksville to pay tribute to her son and the other courageous men and women who are on that flight alice good morning thanks so much for being with us good morning thanks for inviting me we've talked several times over these past 12 months was this a day you were dreading yes i've been dreading it but i've also been looking forward to it i'm i'm glad to be here i'm glad to be able to share time and and communion with the other flight 93 family members what what do you think about the details of the ceremony that will be held in shanksville this morning are you pleased with what's going to be included yes i am we have been treated very graciously by the people of shanksville and somerset county last night susan hankinson the flight 93 coordinator for the county put on a magnificent show including a local marine color guard and the johnstown symphony orchestra it was it was heart branding and i expect that today will also be a very moving ceremony right here at the side of the crash alice have you developed any close friendships with the family members of others on board that flight i feel a real kinship and gratitude to dena burnett who is the wife of tom burnett and tom and mark were seat mates on flight 93. i really enjoy her company i've i've got to know liz glick

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to know liz glick i've gotten to know debbie borza and the families of hilden morrison and jack grancolis who lost his beautiful wife lauren gran colas there are many of us here we do love and admire one another we're giving each other strength you know it's important that we stop and remember the individuals who are on not only that plane but the other three planes alice tell me a little bit about mark remind me about him mark was a 31 year old graduate of the university of california berkeley a rugby player he was real hard to categorize he was a crazy guy he drew his friends from all over the world he was a gay man he was a real tough competitor he was a businessman and just a true liver of life and you've been a flight attendant for i believe over 20 years now and i know you've been pushing for defense security training for flight attendants where do you think that will go i certainly hope that it goes somewhere i'd like to encourage united airlines my employer to be the first in the united states to implement significant changes in security better baggage inspection better screening for passengers better screening for people who have access to the plane while it's on the ground and a much better and uniform standard for security cabin defensive training for flight attendants better cockpit doors and better procedures well alice uh our thoughts are with you as you know and your family today and we thank you for your generosity and your time over these past 12 months thank you very much it's a pleasure to be here michael now going back to ground zero as the list of names being read at the podium continues manuel john damota caleb aaron black carlos nbc's is in sarasota florida this morning that is where last year on this day president bush was visiting

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day president bush was visiting the emma e booker elementary school when he got the word of the terrorist attacks carrie what's the scene there this morning well as you can hear behind me they're playing amazing grace on the bagpipes as the students have all gathered here at emma booker elementary school it was one year ago today that president bush was here he was here to help promote a reading program he was sitting in mrs daniel's second grade class and as he was sitting there a member of his staff andy card leaned over and whispered into his ear a second plane has hit a second tower america is under attack if you saw those pictures and many people remember them as well as they remember the actual planes going into the towers

they saw sort of a glazed look in the president's eyes sort of a haunting as he bit his lower lip then excused himself the kids here today at emma booker elementary are gathered as they are at schools across the country to remember what happened that day to remember what the president did when he was here and how the president when he left here took a rather circuitous route back to washington and today the teachers here tell me especially mrs daniels who deals with these kids every day that the children talk about what happened that day every day with her so she's hoping that today is an important milestone in their lives to help them not only deal with what they've dealt with for the last year but to look forward matt all right carrie sanders in sarasota florida this morning carrie thank you very much let's go back to ground zero and katie james v de blasio [Music] donald arthur de la pena vito on the morning of september 11th

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vito on the morning of september 11th jennifer oberstein was on her way to work at the ritz-carlton hotel it's about five blocks south of ground zero here in downtown manhattan that's when she heard an awful explosion seconds later she was the first eyewitness to call us as she stood only blocks away from a burning world trade center colleen and dellari francis albert and the pieces of the building were flying down it looks like it's the it's like the top i can't even tell you maybe 20 floors intense smoke it's it's horrible i can't even describe it one year later calmer jennifer oberstein joins us here at grounds eight zero jennifer good morning good morning do you remember those few minutes when you first saw a fire in the world trade center what went through your mind i just come out of the subway at rolling green and it was the most beautiful day as you know you could imagine and i'm a new yorker but i looked up in the sky and there was this fireball and i was thinking did ever did other people just see that and i thought a bomb went off at the world trade center and so you were nice enough to call us at the today show you used to work at nbc news you knew right away instantly that you were witnessing something that was incredibly important so you phoned in yes i actually i first called my father because he actually works at the world financial center and um told him that i tried to get word to him that i think he should get out that i think there's a bomb and then right after that i used to work for nbc news and i knew i saw so much debris i everything seemed very calm around there weren't many sirens but i knew something had happened and i called in to see if you you knew could you ever imagine you said you thought it was a bomb

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thought it was a bomb when did you realize that a plane you know a a a missile a plane turned into a missile with with a lot of people on board had actually done this damage it's funny because i remember um talking to you and matt on my cell phone and one of you said we hear it could be a plane and i said a plane like i never ever would have imagined a plane now you have to remember i was south and the first plane came north the south so all i saw was an explosion as i'm on the phone with you um the second plane flew directly over my head it used west street as a runway and i watched it turn itself and fly itself directly into the building so you actually saw the second plane hit yes and i knew immediately it was terrorism i did not know it was a commercial airliner for hours i thought it was you know i didn't know i knew it was a horrible person doing something horrible and that it was a plane but i didn't know that there were people on board you described the scene initially as eerily quiet when the first tower was struck but did it become incredibly chaotic soon after that i was actually quite surprised slowly it slowly more more ambulances came but at first it was very quiet and then i started seeing all these police and ambulances starting to arrive but i believe that south of the towers it was more quiet because we hadn't seen the plane we didn't know what it was south and if you could just see the explosion like i had you saw something otherwise you didn't necessarily see unless you saw the debris obviously you know you needed to get out of that area you regrouped with co-workers at the ritz-carlton we had about 80 managers on board we were supposed to open in october and so at that point i was thankful all of my colleagues and my general manager came out we did a head count and at this point you know i was just completely stunned but uh i had two thoughts one was oh my god i think the statue of liberty's in trouble and then i was standing there and i i did a double take and i realized that i wasn't just

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and i realized that i wasn't just watching debris falling i was watching people come falling and it was at that point i mean the idea to have to see someone to see someone go to their death the humanity i was gone i said i'm leaving and i walked about three hours home up the east east river along the fdr drive and it took about three hours we're gonna listen to the names being read in just a second but before we do witnessing what you witnessed and the horror of this what kind of repercussions have you experienced jennifer in the last year um obviously it was something that seemed unfathomable as i lied in bed last night and i watched it turn past midnight i thought how many times i've said a year ago we were and now i can't say a year ago because it's been a year i definitely dealt with post-traumatic stress after it happened but i'm very lucky because i have wonderful family and friends and i talked about it i talked about it a lot and that's what got me through jennifer oberstein thank you for stopping by all the best to you now let's go back to matt all right katie thank you very much i'm joined here in studio 1a nbc news who at this time last year was just pulling up a seat with us here inside the studio and watching as events unfolded faster than i think tom any of us could comprehend it it was the single most challenging time of my professional life matt no question about it because we were seeing something in president we're looking at the pentagon now because it was uh just moments from now one year ago that uh jim michael chessy came on our air and said i don't want to alarm anyone but we just felt an explosion in the building has rocked we don't know what it is it was on the far side of where he was the president and mrs bush had secretary donald rumsfeld there for these ceremonies and that of course

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for these ceremonies and that of course was uh just one more unexpected and completely stunning event in that long and difficult day the people at the pentagon please stand for our invocation uniform obviously uh some civilians um they some of them have felt that they have not gotten the same amount of attention that the world trade center did or even shanksville pennsylvania well the reality of our pain and loss has become all too apparent we ask you now to bless the memory of those who made the ultimate sacrifice a year ago bless those who suffered injury and are still recovering bless all of those who aided in the rescue and recovery bless all the affected families and friends who struggle with the loss and pain our tribute to all of them o lord is our steadfast resolve we are amazed and grateful for the immense accomplishment of reconstruction the rebuilding of the pentagon is more than the restoration of stone and steel it represents the spirit of america lord it represents our nation standing together restored and renewed by your life-giving love and hope today lord we rise as a people to meet the challenges of a new day fortify our inner courage as we hold the moral high ground deepen our resolve to stand against evil no matter the cost and grant us lord wisdom to continue building on the foundation of equality justice and liberty now lord we offer this sacred ground to you and ask your blessing upon it we will not let those who died fade from our memories we will not be swayed from our faithful service in the cause of freedom with your blessing lord we consecrate this building all who serve here all the men and women of our armed forces who serve

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and women of our armed forces who serve around the world guide us as we press on in the cause of justice and peace for our country and for the world god bless america amen indication of the pentagon ceremonies donald rumsfeld rushed from his office and was involved in some of the rescue efforts that were going on at the pentagon and immediately had to turn around and become not just the secretary of defense anymore but the secretary of war and remind people that 189 people died at the pentagon 125 of those were pentagon workers 64 people aboard the airplane and that plane pierced three of the five rings of the pentagon causing part of the building to collapse in a fire which was just horrific [Music] let's go to nbc's jim miklaszewski who is at the pentagon and as tom mentioned a second ago was there a year ago today when he heard and felt the explosion shake that building mick matt we're sitting directly in front of ground zero here at the pentagon the impact point where american flight 77 slammed into the pentagon taking out a huge chunk of the building and as you say killing 125 pentagon employees inside today exactly one year after this tragedy the outermost ring of the pentagon the e-ring is reoccupied pentagon workers back at their desks back on the job which is a tribute i think not only to the construction workers who helped rebuild the 2 million square feet that

were damaged here but it's also a testimony i think matt to the human spirit and mick i just want to remind viewers of your reporting on that day you were very careful you didn't want to be alarmist but as you felt that building shake and you heard the explosion you were i'm sure speculating in your own mind whether or not it had it was

00:50:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=3000s)

own mind whether or not it had it was another plane because of course you knew that two planes had already struck the world trade center well instinctively i i knew that it was a an attack of some kind where there was a plane a car bomb and in fact initial reports said it may have been a car bomb that was rammed into the building right here where we're sitting but you know there was a lot of construction work going on at the time and it was totally unclear to me we our office is just around the corner from where uh the plane impacted here at the pentagon but it's such a huge complex around the corner is about 100 yards as the crow flies between our office and the impact site but it only took a few minutes uh i stepped out in the hallway which is already filling with smoke people were running from the impact zone uh actually telling me that they thought it was a car bomb uh and and when i got back on the air and sat down it was uh katie who informed me that it was a plane and we we were forced to evacuate the building a short time later and our reporting ended that day i would say about 15 hours later mick i want to mention tom is sitting here with me we should mention the leadership of congress there with condoleezza rice they are and it was uh that moment that was not just a pentagon attack but what happened here there was a political unity in washington the likes of which many people not seen in their lifetime that's begun to fray obviously uh as was expected it is not a monolithic system that we have but in the days immediately after the attacks on the world trade center and the pentagon and the plane going down in shanksville pennsylvania the democratic leadership wrapped arms around president bush and the administration in fact there was an embrace on the floor between the president and senator tom daschle the senate majority leader that's trent waters the republican leader gephardt behind him who leads the democrats and county rice who is the national security adviser she was at the white house that day and

00:52:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=3121s)

she was at the white house that day and had the assignment of letting the president who was traveling knowing know what was going on and was the interval as it were between vice president cheney and the president who was on the road and then on air force one coming up about a minute now until a moment of silence will be observed at the pentagon the exact moment when flight 77 hit the building i know there is enormous pride to people there that they have managed to reoccupy that building in short order less than a year after the attacks and and to mount what was a very effective military campaign much of an unorthodox in afghanistan but as they will tell you in the pentagon that first phase was in many ways the easy part osama bin laden is still at large we believe al-qaeda has dispersed probably to southeast asia as well as to the middle east now the president is talking strongly about mounting a military campaign against iraq so this building is operating as it always does 24 7 but with a great sense of urgency and a new challenge before it as joyce rumsfeld sending to the secretary's right long and very happy marriage and they've been in washington at the highest levels so many times he was defense secretary once before

00:54:14 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=3254s)

president bush escorted by secretary rumsfeld will move to the side stage for the unfurling of the american flag and our national anthem please stand president arrives here today not just as the chief executive of the united states but also as commander-in-chief of all the forces that are assembled there and around the world with an important speech to the nation tonight from new york and a very important speech tomorrow at the united nations let's go guys [Applause] [Music] [Applause] [Music] most aviation experts say a man in control of that plane that hit the pentagon knew what he was doing it's a low profile you come in over washington uh could have crashed it earlier into the freeway system but he hit exactly apparently where he wanted to [Music] [Applause] [Music]

00:56:28 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=3388s)

was [Music] oh [Music] by way of preview we should tell you that there will be an address coming up by the by general richard myers the chairman of the joint chiefs of staff for the pledge of allegiance which will be led by children representing the following schools bertie backus middle school ketchum elementary school leckie elementary school university park elementary states of school and to the republic for which it stands one nation under god indivisible with liberty and justice for all secretary of defense rumseld will also address the crowd as will the president there's henry kissinger

00:58:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=3480s)

there's henry kissinger in attendance navy aviation veteran he flew in the backseat of a tactical aircraft as a navigator and he's a tough guy former collegiate wrestler and he forced the pentagon military planners to think outside the boxes he put it when they began their operation in afghanistan and we ended up the most modern war of all time general myers president mrs bush secretary and mrs rumsfeld distinguished guests families and friends of those we lost a year ago today until last year in this country the day september 11th was significant but only to a few hardcore historians on this day in 1777 american forces fought under the new national flag the stars listen to remarks being made at the pentagon we want to also return to new york city and ground zero where the names of the 2801 people john who died one year ago today continued to be read by those who lost loved ones and a variety of officials and a cross section of new yorkers joseph f griot david joseph grimner francis edward grogan kenneth george rosales joseph gerzelag ask you james jamalski robert joseph geshar lemming gu jose guadalupe

01:00:02 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=3602s)

lemming gu jose guadalupe cindy guan joel guevara gonzalez gemma mati [Music] about 15 minutes from now there will be another minute of silence to commemorate the time when the south tower collapsed at 9 59 it was the second tower to be hit that morning the first tower to collapse later another minute of silence at 10 28. when the north tower collapsed between that time at 1007 united flight 93. karen elizabeth bashed into that field in shanksville pennsylvania kelly o'donnell is standing by in shanksville and kelly what happened that morning was really gleaned from conversations that many of those passengers had with loved ones on their cell phones they were well aware of what had transpired about the planes going into the world trade center the pentagon and they knew if they had to keep another disaster from happening or if they could they had to overcome the hijackers that has been a source of comfort for many of the families we've talked to because they are able to piece together at least some of the experience of their loved ones before those final moments that is not the case for many who died at the pentagon or at ground zero in new york so for many of the families here in shanksville that has been some measure of peace the ceremony here is underway shortly 40 names will be read and the bells here will toll bells of remembrance they're calling them 40 times for each of the passengers and crew members who died one year ago today of course four hijackers were also on board united

01:02:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=3721s)

hijackers were also on board united flight 93. we will also hear from the wife of the pilot her name is sandy dahl she is the wife of james dahl who was in command of the aircraft when it took off from newark on its way never making it to san francisco also today we will hear from the former governor of pennsylvania who is now of course the director of homeland security tom ridge and here above this mining field which is vacant except for families loved ones and mementos but a very open pastoral scene there will also be an air force one flyover in what they call the missing man formation so there is a very somber mood here fiercely windy today chilly temperatures and many of the organizers had hoped that there would be as many as 20 000 in attendance the numbers appear to be significantly smaller than that but at least 500 family members of the 40 passengers and crew members are here and they are participating in today's remembrances one of the things many people have talked about is that shanksville did not as a community know any of the passengers or crew members personally but in the years since many here in this community who have

embraced the families and were among the first responders have developed close ties and that is a bond that they expect will continue long after this day katie kelly when it comes to the number of people attending we should remember that those who perished in that field in shanksville were from all over the country and not from that area so perhaps it was very difficult and perhaps for other emotional reasons as was the case here at the world trade center they're estimating about half of the families are participating in the ceremony but there are a couple of reasons why there might not be as many in shanksville as in other locations katie shanksville expected many people from the wider community the representation of families has actually been quite strong they are telling us that

01:04:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=3840s)

quite strong they are telling us that there is someone here from i believe all of the 40 passengers and crew members but of course shanksville is a community of less than 250 somerset county pennsylvania about two hours drive from pittsburgh has a wider group but of course it is a remote area where on weekends thousands of people have been coming to make a pilgrimage but this was a difficult scene to get to today and the weather not particularly cooperative but there is still a sizable showing and it is not measured by the numbers but it's certainly measured by emotions here today and i know the president will be coming by to pay his respects around noontime kelly expected around 12 30 and that will be after the service is here he and the first lady will make a private pilgrimage laying a wreath at the crash site which is some distance away the crater that was created one year ago upon the terrible forceful impact has long been filled over and it is now marked by a single flag he will also spend some time personally greeting the family members of those passengers and crew who are assembled here today he's expected to be here for about an hour but we all know the schedule may change a bit but this will be president bush's first trip to shanksville katie kelly o'donnell in shanksville pennsylvania kelly thank you so much the events of september 11th affected so many families on so many different fronts on september 11th during keyville lost seven of her co-workers on american airline flight 11 bound for los angeles her husband robert was on duty that morning as a 9-1-1 dispatcher for the massachusetts state police department but he's also a reservist and in july he hugged his wife and his seven-year-old daughter samantha goodbye as he headed out the door to fort drum that would be the last time the three would be able to see each other until now a month ago sergeant key bill was shipped to afghanistan where he joins us this morning along with doreen samantha who are at logan airport in boston good

01:06:02 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=3962s)

who are at logan airport in boston good morning to all of you good morning good morning good morning doreen let me start with you tell us what happened one year ago today for you personally uh well i was going into work when i first heard that the first plane had crashed into the world trade center um at the time i really never considered my friends being on that plane because they were going to la and i figured you know this was going to new york and once i got in there you know a lot of people were listening to the radio um you know we just um we're just kind of speculating but it seemed like within probably a half hour we started to hear that it might have been the plane that was headed towards la and uh it might have also been the plane that our friends were on it was um it was a very difficult day i remember um going up to uh my friend's sister's desk who also works there and she wasn't there and once i knew that i knew it wasn't i knew it wasn't good doreen i know you're two very good friends doreen i know we're tara kramer and susan mckay very close personal friends of yours this day on this day you must be spending a lot of time thinking about them i am they they um were probably the the two that i knew the best um i used to work for susan and tara was a very good friend of mine and you know you think of them every day the one thing the two had in common is they were so funny and loving and i find myself you know laughing once in a while because i was thinking about something that we did or something we

01:08:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=4080s)

something that we did or something we said um but it's still very difficult i've been um i've been working with tara's family well primarily her sister kelly and i think the two of us have really started to develop a great friendship and that has really been a tremendous support for me to help me get through the loss of a really good friend bob let me turn to you you're a member of the army reserves but you're also a full-time supervisor of the 9-1-1 dispatchers for the massachusetts state police do you remember what it was like for you that morning it was i was torn between having to perform my job as a dispatcher and a dispatch supervisor for the state police and trying to console my wife knowing after we had spoken on the phone uh that tara and her friends and and all of her colleagues from tjx were involved and uh had uh had perished in that crash what can you tell us about your uh duties over in afghanistan um and what has most surprised you about that country uh what's most surprised me about the country i'll answer that one first is uh it's taught me to really appreciate um everything that we have back in the united states uh things here are totally different very different than what we have here and uh it's very difficult to get to to understand how people can survive under the conditions that they live in here um as far as my duties um i'm here as a military police person uh an nco um some of my additional duties are the uh customs uh inspection and things of that nature of equipment and personnel that leave uh afghanistan and go back uh in the continental united states bob how often are you able to speak with

01:10:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=4200s)

bob how often are you able to speak with your wife and daughter you know i try and give him a call once a week now that samantha's back in school the time difference between home and here is is uh is something really different for me to understand because uh in here we work on zulu time they're there on eastern daylight time and there's also local time here so there's a lot of math involved in making sure i get the right time and don't wake them up in the middle of the night samantha it's a nice opportunity hi samantha that you can talk to your dad i know a lot of other people will be listening in but is there anything you'd like to say to your father um yeah daddy i love you and i hope you come home soon that's a good question actually samantha is a journalist in training when will you be able to come home bob i you know that's a good question we don't have a uh a hard fast date on when we'll be able to come home the orders say one thing but the mission dictates when we'll be able to get home and is there something you would like to say to your wife and daughter yeah there's a lot i like to say to my wife and daughter i'm sure we're short on time i just want to tell the girls that i miss them a lot and i love them with all my heart uh you know we'll all stay safe here and i'll be home as soon as i can we'll have a big barbecue and go swimming and get back to a normal life is this a hard day for you doreen it's very hard um you know just remembering september 11th and my husband not being with me has been really difficult but you know the two of us samantha and i we hang in there for each other and we'll be okay well you have a darling little girl i'm sure she's a great source of comfort and great company for you doreen and

01:12:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=4320s)

great company for you doreen and samantha kievil and sergeant robert keeville talking with us from afghanistan the wonders of modern technology right folks thank you all so much for talking with us this morning and letting us eavesdrop on your personal conversation thank you so much thank you i love you bobby i love you daddy i love you too i love you babe as we continue to look at the events here at ground zero names continue to be recited we now go back to the pentagon where another somber ceremony is taking place have joined in this effort the greatest military coalition ever assembled in human history and as secretary of defense donald rumsfeld addresses the crowd gathered at the pentagon we are moving 56 after the hour of nine o'clock on the east coast and just about two and a half minutes from now we'll reach a moment but that i personally time feel was the most dramatic moment i remember please extend today at 9 59 when the south tower of the world trade center collapsed and i'll never forget watching the monitors with you and katie you can hear me as we sat here and we watched an enormous cloud of dust and smoke rise from that building and then it just that awakening came at a terrible price the camera was panning at the time as i remember to even great candidate to go back again we had just been discussing a short time before that the structural damage that had been done to the world trade centers and the very strong possibility that they

would have to be brought down but no one anticipated that they would come down in that calamitous fashion that they did and katie we all looked at each other in disbelief when it happened that's right i i think that we perhaps discussed it but really never

01:14:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=4440s)

discussed it but really never anticipated how quickly that would happen and of course our first thought tom and matt was about all the people who were still inside who had not been evacuated all the rescue workers who were trying to make sure that people got out safely and in an instant seems like all hope of of those individuals surviving was gone and it seemed to defy logic because of course the south tower was the second tower struck yet it was the first tower to collapse and at that time we were hearing the stories of what people were doing to escape the first tower and unfortunately those stories included jumping off the high floors to escape the flames you know it's quite remarkable that you'll remember early in our coverage that day we were talking about the fact that the trade towers probably had 20 000 people in them at work right and in a fairly short order of time a lot of people were evacuated or got themselves out of there the death toll was unacceptably high but it could have been so much higher i think the personal resourcefulness of a lot of people but also the fire and police work that day was heroic beyond our ability to describe it we approached now 9 59 eastern time the moment that the south tower collapsed [Music] my name is brittany clark my father keith was a chef on the 96th floor of the world trade center this poem makes me feel like my daddy is speaking to me

01:16:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=4561s)

i gave you this one thought to keep i am with you still i do not sleep i am a thousand winds that blow i am the diamond glance on the snow iron the sunlight on ripened grain i am the gentle autumn rain when you awaken in mornings hush i am the swift uplifting rush of quiet birds and circle flight i am the soft stars that shine at night do not think of me as gone i am with you still in each new dawn we talk about the collapse of the south tower at the world trade center of course for those family members watching on television that awful day that was the moment where their hopes were dashed their greatest fears came true and and i remember in 1993 tom when the world trade center was bombed i was working here and there was some childish sense of pride in my heart that those buildings didn't go down and when i saw that first tower collapse a year ago today i had a feeling in my stomach i can't describe p kelly thomas michael kelly thomas richard kelly thomas w kelly katie have the crowds been gathering have they been growing down there have people begun to leave what's the situation oh no everybody is perfectly still matt you know it's hard to really give you a crowd estimate early on it was predicted that about half of all the families who lost loved ones would show up here i think that actually that number probably has grown with some people perhaps deciding at the last minute that this would be

01:18:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=4681s)

minute that this would be therapeutic and helpful in the healing process but everyone is being very attentive as all the names are read as you just saw a moment ago people are walking down to the quote-unquote pit to place roses in memory of their family members those roses will be preserved and kept for whatever permanent memorial is placed here and i think those uh speeches are so moving that little girl young girl brittany whose father was a chef at windows on the world writing that reciting what i thought was a really beautiful poem the other young lady talking about her stepfather and all the regrets she had about not being able to say goodbye and to thank him before he perished on that day i think those moments certainly make you realize the enormity of the loss and the fact that there is a face behind these numbers there was also another concern katie and tom you can address this that that the cleanup effort was a perilous effort and there was great fear that there would be further loss of life among the firefighters and rescue workers and recovery workers who were on that site and yet it was completed with no fatalities that's right and as you know matt a few months ago they had a ceremony marking the end of the cleanup efforts the official cleanup efforts obviously many bodies have still not been identified they're still working with dna to try to help families

know that yes they found evidence that their loved one had perished but there was a great show of appreciation to all the rescue workers who work day in and day out under as you say that terrible conditions and very dangerous circumstances and i think all these families are so grateful that there was so much help in the months following this disaster

01:20:02 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=4802s)

months following this disaster it was a cleanup job uh on a scale i think probably unlike any other in history outside of world war ii what they had to do there and they did it in swift fashion um about million seven hundred thousand hours uh altogether more than a million six tons of debris and steel removed 450 people were involved working around the clock seven days a week many of them on personal missions trying to find remnants of their loved ones while they were there there is a residual effector discovering now some lung ailments among the firemen who were down there there was so much residue asbestos and other chemicals that were released elements from that explosion that had the force of a nuclear bomb and so we don't know yet what the long-term health effects would be i think it's also important to say that this is just one year after these attacks let's go to the president [Applause] one year ago man and women and children were killed here because they were americans and because this place is a symbol to the world of our country's might and resolve today we remember each life we rededicate this proud symbol

01:22:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=4920s)

and we renew our commitment to win the war that began here the terrorists chose this target hoping to demoralize our country they failed within minutes brave men and women were rescuing their comrades within hours in this building the planning began for a military response within weeks commands went forth from this place that would clear terrorist camps and caves and liberate a nation and within one year this great building has been made whole once again many civilian and military personnel have now returned to offices they occupied before the attack the pentagon is a working building not a memorial yet the memories of a great tragedy linger here and for all who knew loss here life is not the same the 184 whose lives were taken in this place veterans and recruits soldiers and civilians husbands and wives parents and children left behind family and friends whose loss cannot be waived

01:24:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=5040s)

the murder of innocence cannot be explained only endured and though they died in tragedy they did not die in vain their loss has moved a nation to action and a cause to defend other innocent lives across the world this war is waged on many fronts we've captured more than 2 000 terrorists a larger number of killers have met their end in combat we've seized millions in terrorist assets we're reorganizing the federal government to protect the homeland yet there's a great deal left to do and the greatest tasks and the greatest dangers will fall to the armed forces of the united states i came to the presidency with respect for all who wear america's uniform every day [Applause] every day as your commander-in-chief my respect and that of our nation has deepened i have great confidence in every man and women who wears the uniform of the united states of america

01:26:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=5160s)

i am proud of all who have fought on my orders and this nation honors all who died in our cause wherever our military is sent in the world you bring hope and justice and promise of a better day you are worthy of the traditions you represent the uniform you wear the ideals you serve america is counting on you and our confidence is well placed what happened to our nation on a september day set in motion the first great struggle of a new century the enemies who struck us are determined and they're resourceful they will not be stopped by a sense of decency or a hint of conscience but they will be stopped a greater force is amassed against them they are opposed by freedom-loving people in many lands they are opposed by our allies who have fought bravely by our side and as long as terrorists and dictators plot against our lives and our liberty they will be opposed by the united states army navy coast guard air force and marines

01:28:11 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=5291s)

we fight as americans have always fought not just for ourselves but for the security of our friends and for peace in the world we fight for the dignity of life against fanatics who feel no shame in murder we fight to protect the innocent so that the lawless and the merciless will not inherit the earth at every turn of this war we will always remember how it began and who fell first the thousands who went to work bordered a plane or reported to their post today the nation pays our respects to them here and in pennsylvania and in new york we honor each name and each life we ask god to bring comfort to every home where they are loved and missed and on this day and on every day may he watch over the united states of america god bless whose presidency is defined by what happened one year ago today

01:30:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=5400s)

happened one year ago today it's fair to say that politically he was adrift having returned from crawford washington he was in florida in a school reading program when he got news that america was under attack and became at that instant the commander-in-chief of the first war of the 21st century map he's thanking the military for what they've done over the last year talking about the building and how it's been made whole again he also said that a great deal is left to do the greatest tasks and dangers will fall on the men and women of the armed forces and he's going to probably or i shouldn't say probably he may be calling on those men and women in the near future to go into action once again help us he uh he obviously has a rock in his crosshairs at this time the administration in effect has declared war and now is going to explain it not just to the nation but to the world um you know this is taxing the military in ways that probably does not get enough attention uh we have force readiness now in places that a year ago were not really on the radar screen reserve units have been called up national guard units have been called up people have been taken from their homes they're a big press on to get more people to volunteer for the armed forces i was out on the uss stennis in the arabian sea they were working 24 7. they were diverted there uh very quickly and spent a long time let's see they're back now wondering where they're going to go next how would you describe the president's relationship with the military comm as compared to some presidents in the past well specifically bill clinton right um he has a strong uh relationship with him in part because he came in on a kind of pro-military platform that he wanted to get salaries up he wanted to reform a lot of things in the pentagon even though his vietnam record was called into question during the campaign he was in an air national guard unit there was some question about how often he turned up for those meetings that he was supposed to attend but ramsfeld cheney paul wolfowitz

01:32:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=5520s)

those are people who have a strong pro-military um attitude and and direction to them seeing let's roll as a reminder that the president and first lady will be moving from the pentagon onto shanksville pennsylvania a little later in the morning and then here to new york where they'll go to ground zero later this afternoon and he'll give a speech tonight so a very busy day ahead for matt uh we're gonna go to tim russert i know a song is about to begin at the pentagon but tim you know president bush has to wear two hats today he has to be the leader of the free world in the national healer as well i thought he was empathetic and respectful but also strong defiant and resolute in his remarks absolutely katie in the setting of the pentagon is the best place to do just that these are people who are mourning the loss of september 11th of their fellow workers but they are also warriors uh fully engaged in the war on terrorism which in afghanistan throughout the world and maybe soon iraq the pentagon people i have spoken to believe very strongly that we are on the verge of going to war and they understand that today is a day of mourning and tomorrow beginning with the president's speech the united nation is a countdown to perhaps more military [Music] to the action [Music] ladies and gentlemen please join me singing god bless america

01:34:05 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=5645s)

singing god bless america [Music] is [Music] uh [Music] [Applause] tim you mentioned iraq and of course the president has an extremely important speech to deliver to the united nations nations tomorrow vis-a-vis iraq

and laying out a strategy or a justification for us for a u.s attack which will in his view hopefully be supported by our allies do you have a preview of that or have you heard anything about what he'll be saying to the united nations quite a bit about what the president plans to say katie it is going to be a challenge to the world community that after the persian gulf war saddam hussein signed an understanding a surrender if you will that he would not develop weapons of mass destruction and that he has violated that agreement with the world specifically with the united nations nine times the united nations has passed resolutions ordering him to comply the president

01:36:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=5761s)

ordering him to comply the president will say nine times he has refused that it is now time before saddam hussein to comply whether the united nations will take from that another opportunity to try to send inspectors into iraq with a firm deadline of unfettered access or military action to fall is still an open question there is no quote smoking gun in terms of the evidence that the president will provide tomorrow the white house view is that a smoking gun would be a mushroom cloud that if you wait too long saddam will have a nuclear bomb which he will use to blackmail or to detonate the speech is going to be at least a half hour long katie and we keep hearing over and over again from white house officials it is the present challenge to the world he is going to say to them in effect saddam has played you for a fool take it no more and in fact tom friedman and i were talking earlier tim and he said one of the problems of the administration as it's laid the groundwork for an attack is the strategy was leaked before the justification for an attack itself that's why many have been urging the president to go to the united nations to ask for a return of the inspectors and if in fact their expectors are allowed in and denied unfettered access or simply refused entry the u.s then has causes bellai a cause to go to war and the security council and other allies around the world will say saddam obviously has something to hide he will not let us in let's do this together tim let's pause for a moment and watch the events here at ground zero obviously this is a very difficult day as you can see from that picture for so many family members as they place a rose and what was the footprint of the twin towers we should point out the financial impact

01:38:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=5881s)

we should point out the financial impact of course the emotional impact of this terrible day words can hardly describe that but financially this crossed new york city alone 95 billion dollars the loss of 195 000 jobs there's been 500 million dollars in aid earmarked for new york city two-thirds of it has yet to be distributed though because the bureaucratic problems put traffic down 50 percent but if you can see there are thousands of people here family members as well as citizens of new york who have gathered on church street behind where the ceremony is taking place and you can slowly see that new york is trying to rebuild rebuild quickly enough to continue to attract businesses that had to leave temporarily for other locations century 21. a discount retail outlet opened up last spring following this attack it was almost obliterated glass blown out everywhere merchandise destroyed but that perhaps is one of the symbols of new york's efforts to rebuild and to reopen and it's resolved to come back franklin and john montanero craig montano katie yes ma'am you're talking about the financial impact on the larger scale even nationally there are those who say that perhaps we may not have fallen into a recession were it not for 911 that we may have teetered on the brink but not fallen into it and of course there were some industries that have still not recovered from that day the airline industry the travel industry in general hotels and tourism and the congressional budget

01:40:02 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=6002s)

tourism and the congressional budget office is forecasting that 80 percent of the surplus is won for once forecast at 1.7 trillion dollars will melt away yeah economic impact matt really is enormous you just think about the cleanup effort as we were mentioning with firefighters and police officers from all over the country coming in to help out i came down here there were guys from los angeles chicago dallas people from all over the world to lend a hand iron workers union workers machinists and that effort alone cost 600 million dollars i mean really the figures are just staggering [Music] and the fact is that uh we're not at the end of this by any

means yet it's also it's uh hard to acknowledge this but uh this this attack was successful beyond what had to be the wildest expectations of the terrorists they not only brought down the buildings but they caused an enormous rupture in the american sense of security here the economic impact which continues to ripple across the country if you think of the cost that companies now have to divert to security consideration which does not go to their bottom line it's not a productive cost except for the security companies at nbc and across america everybody has to wear a card now there are new electronic systems in place more guards on duty more installations that are put into the buildings to secure them and that is a cost that doesn't go to the bottom line another moment of silence at 10 29 when the second tower fell the first tower to be hit the north tower but the second tower to fall to the ground david bloom has been watching the ceremony with me this morning we can see secretary of state colin

01:42:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=6121s)

we can see secretary of state colin powell here of course a native new yorker reading some of the names we are at a significant moment or coming up upon one year because in just a minute they'll stop the reading of the names and two trump orders will stand at opposite ends of the pit to play taps as they remember that moment when the north power collapsed it stood of course for 102 minutes giving many people a chance to escape you might recall that people as high as the 88th floor made it out safely and of course no one escaped from the floors above where the plane hit it took six and a half years to build the world trade center and at 10 28 and 10 29 it came down one hour and 42 minutes to bring it down it collapsed 12 seconds of course at that moment new yorkers were weak and numb and frightened the sense of security certainly innocence was lost but don't forget too that on that day alone walmart sold 116 000 american flags and before this year is out 3.6 million people will have visited this site this is the most popular tourist attraction in new york now and probably will continue to be for some time to come incidentally structural engineers predicted or evaluated the site when it was being built and it was determined that the twin towers could withstand the impact of airplanes just not an airplane that big or airplanes this big not with full tanks of fuel and of course that is indicative of the diabolical nature of these attacks that so much fuel would be so devastating and such a massive aircraft would be so powerful that the twin towers just could not withstand the

01:44:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=6241s)

towers just could not withstand the impact that's right you'll recall that the original engineering plan john but then of course these two planes hit the world trade center one at just under 500 miles an hour one at close to 600 miles an hour and as you mentioned both loaded with close to 10 000 gallons of fuel that burned at by some estimates close to 1800 degrees well beyond the strength at which the steel would melt let's go back to ground zero and listen to some of the names that continue to be ready luke g knee david william nelson james nelson and nelson peter allen nelson oscar francis nisbet jared terence nevins renee lucille newell christopher newton carter kapinga nancy u.n lee jody niccolo [Music]

01:46:12 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=6372s)

[Music] frank john nystat jr gloria juan nieves jr [Music] snob danielle r nolan robert noonan jacqueline june norton robert grant norton daniella mataro brian christopher dovante suruchi damata brian fears nunes jose nunes jeffrey roger nusbin dennis over james p o'brien jr michael p o'brien scott j o'brien

01:48:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=6481s)

j o'brien timothy michael o'brien daniel o'callaghan diana j connor dennis james o'connor jr king kevin richard o'connor amy adore manny hunt or dorothy james andrew o'grady thomas o'hagan patrick j o'keefe william o'keefe [Music] gerald o'leary timothy mahoney [Music] timothy o'sullivan [Music] samuel otishi gerald michael christine and olinda linda murray oliva edward pratt oliver eric t olsen jeffrey james maureen lyons olsen john colston tashiro anda [Music] john p o'neal [Music] margaret orlowski

01:50:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=6600s)

[Music] alexander [Music] sonia ortiz [Music] jason douglas oswald michael aldrin [Music] peter j owens jr [Music] is [Music] richard palazzolo gloria j palmer frank anthony palumbo christopher matthew panettiere nominee paul j pancini john m paolio edward joseph papa family james nicholas papa george maria popolato

01:52:14 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=6734s)

robert e parks jr josh mccry c parmar robert parrow diane marie parsons leo barto lopez [Music] james matthew patrick manuel d patricino bernard e patterson some of the images here the tearful embraces the photos being really is very moving and you can't help but hope that these people are getting some degree of solace david by being around other people who are going through the same pain that they're going through i just want to mention that during that moment of silence bells rang all over new york city including those at trinity church manhattan's oldest episcopal church it was built in 1697. as we saw earlier from jamie gangel's report saint paul's chapel has been a wonderful refuge for the rescue workers they worked folks volunteers and church leaders we're stationed there for months following the attacks helping all the rescue workers giving them a

01:54:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=6840s)

all the rescue workers giving them a place of shelter a place to sleep a place to you eat touched on something important which is after this official ceremony ends they're going to allow the families to stay here at ground zero in the so-called pits until 1 30 this afternoon long after the ceremony itself is publicly over and you mentioned the importance of these families coming together i can tell you from having spoken with some of these families in the last couple days they've been exchanging phone calls with people they don't even know family members have been calling each other up saying i saw you in the paper i saw you on tv i don't know you but you can begin to understand what i'm feeling and what i'm going through at this moment only you can understand that and i just wanted to reach out to you so this is a moment for them publicly now but privately after the cameras are off many of them to meet one another for the first time they're also david's countless stories of people reaching out to one another right after the attacks and forming these incredible bonds and needless to say this is unchartered territory for so many people who've never had to deal with loss before and to be able to relate and share an experience or question a friend who may have also lost a loved one i think has been invaluable for so many of these families i talked with three widows in new jersey and john i was so heartened that they at least had each other as they navigate you know the very difficult waters of grief and and going on with their lives that they did have each other to lean on and rely on a friend of mine uh minister has been pastoring to ten widows of new york city firefighters and every single time he leaves and

01:56:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=6960s)

and every single time he leaves and calls me he says they do a lot more to help each other than i could ever do christopher to help god joshua joseph lumita [Music] the reading of these names began before nine o'clock this morning it's now almost 40 after 10 and just to give you some idea of how many people died at the world trade center it will take more than two hours to read all the names and tom i know you saw something that was pointed in the new york times well the new york times invented a new form of journalism and i think it's important and we are now having a compilation of it in a special section today they have put a face to as many victims as they could get pictures of and when you see these faces and read the names fontana guadalupe rooney palazzo wong zion holmes you know then it was the fabric of america that was attacked that day i'm not sure what the terrorists had in the inner part of their souls of their hearts what they thought these people represented is a threat to allah or muslim religion some of them many of them were in fact muslims who were killed that day it takes about how many three or four full pages yeah small portraits of of grief as they were called as they wrote about them and you know we were all riveted by reading about

these people this is just one page and it goes on and on and on and i think it's almost required reading for all of us as citizens who put a face to those names they were not just anonymous people who ended up as part of the death toll these were the 2801 killed in new york of course 40

01:58:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=7081s)

2801 killed in new york of course 40 people lost their lives in shanksville pennsylvania when a plane crashed into a field there nbc's kelly o'donnell is standing by in shanksville kelly what's the latest on the ceremony there it has just concluded a few minutes ago matt and it was a moving picture here because part of this program included the release of 40 white doves each one representing one of the passengers or crew members lost in the crash one year ago there was also comments from the wife of the captain of the plane sandy dahl who described a wave of courage that began in the cockpit went all the way to the back of the plane and returned to the cockpit again saying the passengers and crew members were in a fight for their lives and they were not alone also we heard from the director of homeland security former governor of pennsylvania tom ridge who described this as the first battlefield in the war on terror telling the grieving families here that their loved ones had never known they would serve but served they did the ceremony was moving it included taps it included a 21-gun salute it also included stirring songs and even the words of a young girl who lost her older sister she asked for a moment of silence one minute of peace asking that around the world people would think of peace on this important day and asking all of us to do some good deed in an effort to bring about a more positive point from this day forward the service will now break up as we are seeing off in the distance here a number of the people who have come to attend are beginning to make their way across this large field many will attend for a few moments the temporary memorial behind me which is a 30-foot fence which was erected not long after the tragedy last year a place where people can leave mementos and messages all of them have been catalogued over this last year at the local historical

02:00:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=7200s)

this last year at the local historical society here in somerset and also at a nearby church so it is a place where the remembrances go on kelly let me interrupt you for a second we're seeing the president and mrs bush at andrews air force base they're making their way from a chopper to a plane and they are now on their way to shanksville where they will lay a wreath in that field that you were just describing there was uh it is i was just about to say kelly there was great fear obviously that that plane was headed for washington in fact there's a lot of certainty that it was headed for washington what the exact target was no one can say for sure i talked with air traffic controllers in cleveland and it was chaos on that point not just at the time of the takeover but when they when the passengers revolted but the plane undulated through the air for a while was going up 300 feet down 300 feet the traffic controllers couldn't figure out what was going to head the transponder went on went off came back on again then it turned around somewhere over pittsburgh and headed back toward washington and that's when todd beamer and the others decided to let's roll and got into the cockpit there are recordings within the cockpit of that plane that air traffic controllers in cleveland heard at the time the hijackers took it over pretty gruesome stuff part of a special time that you'll be airing on dateline tonight is is discussions with those air traffic controllers who really had two separate things going on they were watching these terrorist attacks at the same time trying to take care of thousands of flights that were still aloft over the united states or coming to the united states and they did it in remarkably orderly passion and very swiftly what haunts many of them is that they may have put planes down on the ground in which hijackers walked off from those points they don't know how many more might have been hijacked and the shanksville flight of course uh was delayed at newark for 40 minutes before it took off and had it been delayed another few more minutes it may never have left the ground because they shut down operations there

02:02:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=7321s)

because they shut down operations there after operation after tower one was hit i should add that here in shanksville there were about 100 members of the white house staff who were also brought here to shanksville to acknowledge the heroic efforts of the passengers on flight 93 and to thank them for perhaps saving their lives had the white house in fact been the intended target all right kelly o'donnell in shanksville pennsylvania kelly thank you very much let's go back to ground zero and katie matt earlier david bloom and i were talking about some of the bonds of friendship that have been formed in the wake of this tragedy and we have another example kathy marchese collins and diane leonard didn't know each other before last september but then kathy's little sister laura was killed on the 102nd floor of the north tower laura was just 35 years old back in april of 1995 diane's husband don was killed in the bombing of the oklahoma city federal building and after september 11 diane offered the kind of help only those who have lived through such heartbreak can now kathy and diane's tragic circumstances have led to a remarkable friendship good morning kathy and good morning to you diane as well good morning nice to see you both kathy i know that at first you didn't want to go through any counseling you were sort of dealing with this on your own but you work for cigna insurance as a business analyst and a member of the group you work with in oklahoma city decided you needed to talk to diane is that right oh yes how what was that like the first call did she call you did you call her how did it work well she called me and actually i think she called me about four or five times before i kind of had the courage to speak with her i was living in the fantasy that we were still gonna find laura and uh it was just diane's sweet voice one day i'm like okay i'll call you when i get home and we just started talking and talking and half an hour later we made plans to speak later that

[02:04:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=7441s)](https://www.youtube.com/watch?v=pp8VsclAAy0&t=7441s)

we made plans to speak later that evening and it just developed into a wonderful friendship how important has diane's sweet voice and and uh sort of virtual shoulder to cry on how important have those things been to you oh it's been tremendous it's been tremendous she just knows everything that you're going to be going through before it happens and i mean we've gone through the searching through the hospitals still calling hoping that maybe laura will turn up in one of the burn centers um i reach out to her for everything from i was working with infertility doctors in an attempt to get pregnant and i speak to her and she's been a great source of strength and inspiration um when laura's fiance joe was kind of thinking about dating i was discussing that with diane she actually went to the family center and was the person to give me the memorial urn and the flag and that was the first time we met and it was wonderful and when was that i think it was back in october diane obviously you should uh perhaps go into counseling you've been so helpful to kathy as as you all have forged this friendship how have you tried to approach kathy and her situation and help her in the healing process well i i think the most important thing is that these people need someone who will listen and it's so helpful if the listener has been in your shoes peer support is tremendously important during a time like this and i think what it does is validate where you are and it validates the emotions you're feeling because at times you feel like you're just going crazy do you wish that you had had this kind of support when you were going through your loss and grieving the loss

[02:06:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=7560s)](https://www.youtube.com/watch?v=pp8VsclAAy0&t=7560s)

through your loss and grieving the loss of your husband or did you feel like you had all the support you needed diane i don't think you can ever have too much support but we the families in oklahoma city were reached out to each other a lot we became quite a family here so we depended on each other to help validate the emotions that we were experiencing and it was really a smaller less spread out group in oklahoma city so it was probably easier for you all to kind of form a cohesive group and really help each other along that's absolutely correct we were most of us local people and there were all kinds of meetings and venues to get together through the years meanwhile kathy i know you talked about touching base with diane on all different kinds of milestones and i know that police came to your parents house just last month to tell you that they had found laura's thigh and forearm which i you know it's so upsetting for me even to say this because so i can only imagine how upsetting it was for your family to get the news but diane was the first person you called oh yeah um i feel that we've been through so much together and as she was just explaining having someone to speak to i mean it's not something i can really speak to a lot of my friends with

because they haven't dealt with this and most people feel that you should be over it already even though it was your sister but it's a different type of death we have no place to go we don't have a body it's not as if she was sick and i was grieving her and you weren't prepared for the loss at all it was so sudden yeah and even when they found uh her partial remains it was just so horrifying my father called me and he was the one that told me i was getting ready to leave work and just reaching out to diane and i mean

02:08:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=7680s)

just reaching out to diane and i mean she went and identified her husband's body so she knows what you feel like diane in closing is this day difficult for you it must dredge up a lot of feelings for you you lost your husband in an act of terrorism very different circumstances and yet seeing all these people relive the experience and you know face their pain it must be difficult for you as well is it it it is but it's also very very rewarding and to me when our event happened the thing that helped me made it bearable was making positives come from it and i i have tried very hard the last seven years to find positives and one positive one great positive is to be able to share what you've learned and comfort others and be a tiny part of the band-aid that holds their broken heart together well that was beautifully expressed diane leonard in oklahoma city at the oklahoma city national memorial thanks diane so much for all you've done for kathy and thanks for talking with us this morning and kathy our very best to you and your family on this difficult day thank you very much matt back to you all right katie thank you very much we're about to lose the services of tom brokaw this morning he's going off to prepare for other chores what do you have in store this afternoon from one uh until late in the afternoon until four o'clock we're going to do a town meeting with members of surviving families with senator john mccain senator hillary clinton will be there as well we're going to get into the whole compensation issue which is still controversial we're going to catch up on the war on terrorism with the air force chief with the chairman of the joint chiefs of staff general meyer we've got a lot going on and then tonight as you said

02:10:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=7801s)

going on and then tonight as you said earlier i've got a riveting one hour it sounds like a self-advertisement but the fact is i sat there utterly fascinated by what these air traffic controllers from boston newark new york and cleveland told me about what they went through that morning from the moment that they realized that american airlines flight 11 had been hijacked so we got a lot going on concert in america tonight as well thanks for your services this morning i appreciate it it's always a pleasure even under these difficult circumstances exactly right almost immediately after the tragedy of september 11th the generosity of americans was extraordinary never before in the history of this country did everyone give so freely and unselfishly nbc's anne thompson has that side of the story for most americans it was the best way to help opening up their wallets giving to ease the hurt now it's our turn to help over 300 charities raised money the 34 largest collecting 2.4 billion dollars the family is extraordinarily grateful but a year later still frustrating the frustration has arisen from the fact that many families are in great need yet cannot get the money that americans donated carrie lamack is president of the families of september 11th a victims advocacy group 1300 strong her mom judy larocque was on one of the planes that hit the world trade center lamacc gives high marks to smaller charity efforts one that jumps to mind is the national association of realtors who actually came to victim's family's doors with checks to help pay mortgages in the months after our loved ones were murdered but she still gets complaints about some of the larger charities demanding more and more paperwork bob hearst ceo of 911 united services group a consortium of charities in the new york area says one solution could be a universal application form take down using technology all the information that's necessary scan documents so that they don't have to be produced time and time again in a variety of agencies

02:12:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=7920s)

variety of agencies another source of friction only two-thirds of the money raised has been distributed 1.6 billion dollars much of that money has gone to the families but some families have gotten more than others a usa today analysis found families of firefighters and ambulance crews are getting over a million dollars on average while the families of non-rescue workers who died that day are averaging 146 thousand dollars that isn't fair and americans need to think about some of the unpleasantness of the different people that got hurt in all of this tom valenti chef at west restaurant in new york thought of the restaurant workers in the towers you know these families were prep cooks and porters creating windows of hope valenti raised 19 million dollars to pay for the family's health insurance and the educational needs of 162 children there's going to be continuing need for financial assistance there's going to be need for job training trying to anticipate the still unknown consequences of a disaster unlike any other for today ann thompson nbc news new york millions of americans have donated millions of dollars but charities only aren't the only source of financial assistance available in the weeks following the attack congress created an unprecedented fund to compensate grieving families the man in charge of administering that fund is kenneth feinberg mr feinberg good to have you here thank you i can't imagine the difficulty of your task because in simple terms you've got to look loved ones in the eyes and attach a dollar figure to their loss that's right but that's the programs established by congress the administration of askme the attorney general extremely supportive of this program and the task is underway in the early days of your task it was not easy to say the least emotions were raw they still are but they were and much of that emotion was aimed squarely on your shoulders how were those first days in your opinion it was very very difficult first of all

02:14:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=8040s)

difficult first of all uh as much as i anticipated this i never fully appreciated the the amount of uh emotion associated with family so soon after september 11. well that's important the whole idea was to react quickly that's right but in reacting quickly as a public policy matter you ran into this storm of emotion you're asking me to put numbers to a lost loved one value a lost loved one and although i think that emotion is dissipating over time it is still a very unprecedented emotional experience you had families who would look you in the eye and say my loved one was a hero he or she tried to help other people they deserve we deserve more because of that and you have to look them in the eye and say no my answer is they're all heroes i am not going to go get into the business of trying to distinguish loved one a from loved one be in terms of the emotion of pain and suffering and emotional distress the economic loss that varies from claimant to claim you talk about pain and suffering though there is a flat award of 250 000 for pain and suffering is that correct that's right the victim two hundred and fifty thousand one hundred thousand tax free for every spouse and dependent and for those who say that 250 000 is not enough where was that number where'd they come up with that number we came up with that number after looking at legislative statutory precedence if a policeman or a fireman dies in the line of duty that's basically the the amount uh i think 700 families have come forward at this point so far out of 20 out of 3 000 a little over three thousand why has it been slow and maybe that's not the right word to use no it is grief it's grief when i visit these families i've visited over a thousand families i get the same basic response mr feinberg thank you not yet i'm not ready to take a pen and start crunching numbers about a lost loved one this program doesn't run out until december of 2003 i'm confident that by the end of

02:16:02 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=8162s)

of 2003 i'm confident that by the end of the program we'll have 90 or better participation five seconds off how much money will eventually be handed out by this fund we estimate it'll probably be two to three billion taxpayer dollars kenneth feinberg a man with a very difficult task we appreciate your time thank you very much and we have much more ahead on a special edition of today america remembers elizabeth sohan sushil s solanki ruben solaris naomi leah solomon daniel w song michael charles damian soto timothy patrick sewell gregory magnolia [Music] and the list goes on two thousand eight hundred and one people killed in the attack on the world trade center each name being read aloud each name the symbol of grief for thousands of families the names echoing through the empty 16-acre site that was once the twin towers joseph johannes one year ago at this hour then mayor rudolph giuliani ordered an evacuation of lower

manhattan one year ago the scope of this tragedy was unfathomable today we know some basic facts we know the hijackers names we know the names and faces of most of the 3 000 victims we know the rebuilding process is certainly underway we know the facts and figures but the toll is certainly hard to measure yet america's resolve is strong at the pentagon the section that was destroyed a year ago has been restored workers have returned to their duties in afghanistan the u.s defeated the taliban and disrupted the al qaeda network

02:18:02 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=8282s)

and disrupted the al qaeda network and here at home security has stepped up at airports and other transportation centers they are more vigilant but also feel more vulnerable than we did 365 days ago eric thomas steen william r and welcome back to this special edition of today on this wednesday morning we hardly need to say that it is september 11th the year 2002. as we continue to watch the ceremony here at ground zero as we mentioned the names continue to be read a bit later the governor of new jersey jim mcgreevey will be reading from the declaration of independence and as david bloom mentioned families will be allowed to stay at the site until 1 30 this afternoon so they can spend some time talking with each other and honoring those they have lost stephen r stephen f strober w stewart jr benjamin suarez david scott suarez ramon suarez xavier suarez yoichi sugiyama william christopher sugra daniel shure david mark sullen i'm katie couric down at ground zero on a sunny but extremely wet windy wednesday morning needless to say security has been a huge concern as this anniversary approached and based on

02:20:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=8401s)

this anniversary approached and based on new intelligence the federal government put the nation on a higher state of alert on tuesday a so-called code orange let's check in with nbc's brian williams he's been covering homeland security for us this morning brian what's the latest katie thanks and as you mentioned the backdrop against which we are covering this september 11th anniversary uh bears repeating the associated press lead at this hour reads the nation steeled itself against a possible attack today overseas nine u.s embassies were closed and they're repeating a warning from tom ridge that widely dispersed unsophisticated strikes are possible today now having said that america is up and running and incident free and for a lot of americans this wednesday is a business day and that means travel we have a look at the flight explorer website which we call upon from time to time to show us where air travel is across the united states and every dot on the national map represents a commercial airline flight over the u.s the all the hubs are visible they are up and running from new york to atlanta uh st louis dallas denver colorado there you see them and you can almost pick out the dfw hub for american airlines the atlanta hub for delta st louis denver that is commercial air travel this morning across the united states while bookings are down because flights are down 13 as we look at washington nationals tower adjacent to the potomac river business is proceeding along today across the country in what is so free an incident-free day the one aircraft not reflected on that national map because it is blocked out electronically is air force one which just departed from andrews air force base just outside washington

02:22:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=8520s)

washington the president traveling today in a smaller 757 as he's on route to johnstown pennsylvania where they cannot accommodate the larger 747. this president following his own advice he will be traveling today several legs of this trip which will take him to all of the places that were turned into targets on september 11th that is the view from here katie brian i was gonna ask you i know there was some discussion about uh cancelling some overseas flights today for fear that they would be no possible terrorist targets was that ever done by airlines like british airways etc they sure did and katie carriers like american a long time ago looked at their schedule a few months out noticed there was zero interest in many of the flights that bore this day and they went ahead and did preemptively cancel a lot of flights those people wanting to get someplace today uh can get there today it's safe to say but a lot of very sparsely populated jetliners are crisscrossing the us and the world for that matter as we speak all right brian williams brian thank you so much now let's

head back to studio 1a where ann curry has a look at the news headlines on this wednesday morning and good morning good morning once again katie good morning once again everybody in the news this morning in other news as america pauses to honor the lives lost on 9 11 tributes are pouring in from other nations all around the world one of the most moving this tribute from paris two powerful rays of light were beamed into the night sky as a symbol of solidarity with the united states today at london st paul's cathedral prince charles his son prince harry prime minister tony blair and others attended the service in remembrance of all of the victims and at the vatican this morning pope john paul called terrorism quote ferocious inhumanity he also asked for prayers that love may be able to take the place of hate voters went to the polls in 12 states

02:24:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=8640s)

voters went to the polls in 12 states and the district of columbia on tuesday in north carolina former republican candidate cabinet secretary elizabeth dole won and will now face former clinton chief of staff erskine bowles in the race to succeed jesse hounds and in florida the votes are still being counted in the democratic race for governor former clinton attorney general janet reno is trailing political novice bill mcbride by a slight margin but it is deja vu all over again in florida voters there say they had lots of problems with the new electronic voting machines and the polling procedures there were enough foul ups for florida governor jeb bush to order polls to stay open an extra two hours in new hampshire incumbent senator bob smith lost to representative john sununu in the republican primary smith had angered many voters when he ran for president as an independent in 1999. he is the first senator to lose a primary battle in a decade a house committee turned the martha stewart investigation over to the justice department on tuesday the committee wants federal prosecutors to look into whether stewart misled investigators in explaining her sale of imclone stock just before the price plummeted a spokesman for apollo 11 astronaut buzz aldrin claims he was protecting himself on monday when he was confronted by a man in beverly hills aldrin punched the man when he asked him to swear on a bible that he has walked on the moon in a confrontation caught on videotape officials are now investigating the incident and gustav has now turned into the atlantic season's first hurricane of this year the storm is moving out to sea but it could cause rip currents and heavy surf in the northeast it has top winds of nearly 75 miles per hour gustav dumped up to six inches of rain on north carolina's outer banks on tuesday the storm also knocked out power on hatteras island it is now nine minutes past the hour let's now turn over to matt all right ann thank you very much the bush administration raised the nation's terror alert warning to its second highest level on tuesday code orange signaling a high risk of attack but just what kind of activity is happening in al qaeda cells to warrant such a warning

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qaeda cells to warrant such a warning and just how realistic is the threat of terrorist acts on american soil peter bergen is the author of holy war incorporated and is one of the only western journalists to have interviewed osama bin laden face to face peter good morning good to have you back when the government talks about monitoring chatter and seeing a level of chatter equal to what they saw just before september 11th what's chatter by definition well it's an intelligence signals they're picking up uh last year there was indications that there was an attack very clearly very clear indications there was an attack all sorts of things videotapes circulating also people being arrested around the world in places like yemen and india um unfortunately everybody was looking the wrong direction now this time of course we're not going to make the same mistake but i think the threat is high in the south asia area not here and the administration is pretty clear about that when they're monitoring the communications though between these suspected or known terrorist operatives what way are they using to communicate it was said years ago we were monitoring satellite cell phones or satellite phones from osama bin laden they know about that now so how are they communicating i think uh well we know from for instance the 911 the final final uh days of the 9 11 conspiracy bin laden was actually told in person by one of the conspirators who's now uh missing uh that 9 11 was going to happen he was told on the thursday before the tuesday so the most important communications are happening face to face but there was also communication by code on the phone uh you mentioned satellite phones i think those are things that they're not using anymore how is there any estimate peter as to how many al-qaeda cells there are around the world and then here in the united states senator

bob graham is the head of the senate intelligence committee who's in a position to know said in february that there are still a hundred al-qaeda operatives in this country so let's use his opinion rather than mine uh in terms of around the world uh we're talking estimates but uh 25 000 people went through those al-qaeda training camps in the last uh say five to ten years how many of those people are still active in the group i think is anyone's guess but if we even say 10 percent that makes 2

02:28:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=8880s)

we even say 10 percent that makes 2 500 people let's talk about osama bin laden throughout the last year we've been hearing he's dead he's alive nobody knows rumor today that he is dead what do you think well i'm of the empirical school matt um there's no evidence he's dead so why presume he's dead and i think it would be wishful thinking to presume that he is dead when we don't have evidence that he is dead so let's presume for the moment that he's alive uh if he's alive i think he's in very poor health and that may be one of the reasons we we have not seen him uh the last video tape we saw of him he he spent an entire half an hour with his whole left side immobilized suggesting he suffered some kind of wound to it that's not actually the last videotape we saw we saw other tapes but it wasn't clear as to when they were required i mean the last one that i think we can legit legitimately say this was that was filmed let's say in november right uh he was he was immobilized uh he's only 45 and he looked in that videotape like he was a man in his late 60s so he's clearly in poor health if indeed he is alive if you kill osama bin laden or if he dies of his illnesses does that necessarily cut the head off the monster well it would be a blow to the organization uh obviously bin laden would linger on as a martyr but the first most obvious statement about martyrs is they're they're dead and dead people are generally less effective than people who are alive uh so i think that the leader of the organization would would departing the scene would be important however this is more than just simply a cult you know when in cults when the leader dies the the cult usually dies with them it's somewhere between a cult and a mass movement and we've got thousands of people who have been trained in these camps they will continue trying to attack americans shouldn't we also remember that they're very patient it was 1993 when they first bombed the world trade center they waited another nine years or eight and a half years to try it again yeah and the the second plan to attack the trade center was two and a half years in the planning and execution so just because we haven't heard from them for a while doesn't mean they're out of business peter bergen peter thanks very much i appreciate it thank you it's 13 after the hour here's katie all right matt thank you very much we're back at ground zero of course the anticipation of this day and this anniversary has weighed heavily on americans all across the country

02:30:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=9000s)

americans all across the country a few weeks ago i had the opportunity to sit down with the secretary of state colin powell and talk with him and get his thoughts on this anniversary and the war on terrorism i began by asking him how the events of that day has changed us as a nation it changed us in some ways for the better it showed us once again what we're made of it gave us a real test of our character of our courage of our determination we passed that test we will forever mourn those who were lost and there was a loss of innocence that day and we realized that terrorism was not something that just happened far away in the middle east that happened right in our own country and so that was a terrible tragedy but out of that tragedy we became a stronger nation and we showed we were made a spine of steel a heart as big as the whole outdoors and i think we've demonstrated to the people of the world that this is a challenge that must be met by the entire civilized world the united states has been less successful in terms of finding out who did this and bringing that individual to justice though has it not we found out the organization very quickly al-qaeda now qaeda is not just one person it's a lot of people around the world perhaps in dozens of countries and we're going to get them all we're going to root the whole thing out the individual who heads al qaeda osama bin laden we don't know whether he's dead or he's alive we can't bring him to justice yet or perhaps justice has already been meted out to him but we're continuing to look and he will he will never rest if he's alive because we will be in pursuit of him do you believe mr secretary that al qaeda is more dangerous today than it was one year ago no why because we've destroyed their base in afghanistan because the the taliban

regime which was supporting them is no longer there and the pakistani support of the taliban regime of course is also gone they have been picked up in various places around the world in singapore we are doing more with respect to law enforcement intelligence collection

02:32:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=9120s)

enforcement intelligence collection intelligence sharing with our friends and allies and i think that we have got them on the run are they still dangerous yes are they still in many places around the world yes are we going to continue to pursue them yes are we going to get them yes is it sad but true that terrorism will never be completely obliterated there will always be someone who is willing to take an innocent life for a flawed purpose or objective but what we can do is do everything in our power to make sure that those people do not succeed terrorism has been around i guess since the beginning of humankind and so it may continue in the future our responsibility is to guard against it as best we can by protecting our borders by protecting our population by working with our friends and neighbors but also by making sure we remain an open society we don't want to shut foreigners out from america we want to show them what america is all about we want to show them our value system we want them to come to our schools we want to come have them come and visit our tourist attractions and go back with a better image of america so they could say to people who might be radicalized or might be inclined toward terrorism no i've been there and this is a country that treasures its people this is a country that treasures its diversity this is a country that is showing what democracy is all about and how the free enterprise system can work and this is a country we ought to look at with respect and a country that is not trying to impose anything on us is trying to work with us is trying to help us and that we may want to use as a role model an example to the world i don't i don't like role models suggest you have to look like us but i think we're an example to the world of what you can do when you take people from every imaginable part of the world every culture every country every religion every race bring them together give them all a sense of hope put them in an environment of democracy and free enterprise system and look and be a comp look what can be accomplished take a look at that example and see how it can be applied to your

02:34:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=9241s)

and see how it can be applied to your country it seems everyone conceded in the days mr secretary following september 11th that u.s intelligence was lacking especially the human element actually people on the ground with an ability to infiltrate and monitor terrorist organizations do you see improvement in that regard during the past year there has there's always there has been improvement and we're always improving our intelligence and law enforcement capability but to say we failed because we weren't able to get inside of this terrorist organization i think is not is not the right characterization our intelligence people did a heck of a job last year we knew something was going on we had warnings in the course of the summer we tried to chase those warnings and we tried to track it down we weren't successful but i wouldn't say that it was because our intelligence system failed there are people out there who were determined to make sure we didn't know what was going on they hid it very well and hopefully we are better able now that we see how they did it we are better able to discover patterns and find other means of breaking into these networks so that it won't happen again but we have uh perhaps the best intelligence system in the world and we're always trying to improve it you say hopefully but do you feel confident that that's the case how can anybody feel absolutely confident one doesn't know what the future holds and one doesn't know who's really out there trying to do us do us harm and so what we have to do is keep trying and trying and trying and improving and hope that we're going to be successful what do you think the most important lesson we can learn from september 11th that the world is still a dangerous place even though the cold war is over there are people who will attack us if given the chance there are people who don't understand the democratic system that we believe in and that we have to be on guard and we are

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that we have to be on guard and we are on guard but clearly we were given a new challenge that we were not quite expecting at the beginning of the 21st century and it's a challenge we will certainly need charles a zion secretary of state colin powell on the war against terrorism and the anniversary of september 11th let's listen as the final names of those who perished here one year ago today joseph j zukala andrew s zucker igor zukelman lorraine antigua frank thomas aquilino babita jojamati gulman juan hodges donna t jones donald w jones michael f lynch vincent s morello takashi ogawa america okay detail princess

02:38:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=9481s)

detail princess [Music] ah hola home okay one year ago the ground we are standing on shook and the earth gave way although the buildings fell the foundation on which all americans stand will never fall for it is the sacred principle of freedom and equality on which we build our lives governor james e mcgreevey we hold these truths to be self-evident that all men are created equal that they are endowed by their creator with certain unalienable rights that among these are life liberty and the pursuit of happiness that to secure these rights governments are instituted among men

02:40:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=9601s)

are instituted among men deriving their just powers from the consent of the governed and for the support of this declaration with a firm reliance on the protection of divine providence we mutually pledge to each other our lives our fortunes and our sacred honor [Applause] [Music] me [Music] ah [Music] [Applause] [Music] um [Music]

02:42:39 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=9759s)

[Music] [Applause] [Music] foreign [Music] [Applause] hey

02:44:02 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=9842s)

outside you've just listened to a stirring yet haunting rendition of the star-spangled banner played here at ground zero as the ceremony here is almost complete we still have family members walking from the site many of them have already placed roses there in remembrance of their loved ones officially the ceremony ends when the honor guard is dismissed but as we said no one's going to be telling these families that they have to leave anytime soon i was struck david as i sat here and listened to the names being recited not only by the names but by the people who are reciting them the diversity of people who worked here at the world trade center at the diversity of people who lost their lives that day caribbean names asian names south american names eastern european names all people who came to new york or whose parents or grandparents came to this city idolizing the ideals of freedom that the terrorists were trying to destroy that day but it was really an incredibly sort of colorful quilt of individuals from all over the world they wanted to aim their crosshairs at the symbol of american power but in doing so they took out as you mentioned such a cross-section of americans and not just americans but people from all over the world that they one can hope had exactly the opposite effect that they intended

02:46:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=9961s)

effect that they intended certainly in the days following this attack when people struggled so feverishly in the hopes that there might still be those alive inside you'll recall that in the 24 hours from about now forward there were 18 people still found alive there were a dozen firefighters there were three police officers there were three civilians but it was days and days and days that that herculean effort went on that showed what was so great about this country i want to point out one other thing too katie you'll notice that while the large crowd is standing around what had been what we're calling the footprint of the north tower there's also a handful of police officers and firefighters and family members standing at what was the south tower the imprint that's left in the ground from the massive collapse of that building so both of those buildings are being commemorated today even as the ground around the north tower is where the sacred site is if you will here

and what this place will ultimately look like is still under much public debate and really anyone's guess at this juncture there were six plans that were drawn up and submitted but quickly shelved because they were considered not creative or inspiring enough and now mayor bloomberg and other officials and a consortium of experts and family members will begin the task of reviewing various ideas and don't forget that it wasn't so much the plans themselves as the constraints that were put upon those architects who were under a order to keep the amount of office space at

02:48:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=10080s)

to keep the amount of office space at the same level that it was when the world trade center still stood and what everyone realized after the fact was perhaps that's not possible nor desirable to do that let's give them the creative freedom to come up with something without those constraints at the same time city officials will continue to balance and to juggle the need for some commercial space here at the site and an appropriate moving memorial to all of those who died that day so it's really a very difficult task ahead and certainly the idea of pleasing everyone is an impossibility but it will be fascinating really to see what this place will look like in probably the five years it will take to actually build a memorial and rebuild the infrastructure of the world trade center not to mention transportation and as we've said throughout the morning this is the number one tourist destination here in new york city now remember too that they have a still photographer or an automatic camera taking still photos of this site every five minutes and they've had that for months and months now over the year over the months that hasn't changed i mean essentially they've been taking a snapshot of the same site but in the months and certainly years to come you're going to be able to see that picture of what will become of this site rise again as you can see many people are are staying here even though the ceremony is officially over and will be permitted to stay here until 1 30 eastern time to reflect on the last year and the events of last september 11th matt all right katie

02:50:02 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=10202s)

last september 11th matt all right katie and david thank you very much when american airlines flight 77 plowed into the pentagon wayne sinclair was only about 150 yards away he remembers desks flying a lot of flames and total darkness as he choked on the smoke but isaac had ope a patrolman for the pentagon's own police force came to his rescue and used just his voice to guide sinclair out the two men never met that day but they did meet here on the today show one month later and this morning they're together again at the pentagon isaac and wayne good morning to both of you good morning matt how are you i'm fine thank you i'm doing great thank you isaac tell me a little bit about what this last year has been like for you um you know first of all i want to say my heart prayers go out to the family victims as well as firefighters ems and police officers and my hat goes off to my department the rest of the officers that helped out now during the year all i can say really is just took every day patience and one day at a time wayne the last time we spoke to you you had suffered some extensive burns physically how are you doing well i'm doing a lot better now the hands and arms are still in the healing process i go back to the burn unit on monday and they'll tell me if i can take my gloves off or not so physically i'm coming along fine mentally i start some issues every now and then and wayne remind me exactly where you were when that plane hit the pentagon i was on the ground floor in room 1d520 just in from the heliport pad and you obviously were basically thrown to the ground the desks were flying the walls were caving in and the next thing you knew it was completely dark what were your chances in your opinion of getting out of that building alive

02:52:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=10321s)

of getting out of that building alive slim to none and uh i owe my life to uh officer ho pe isaac tell me how you managed to guide wayne and some others out of that building well even during the course um your adrenaline is just kicking in um besides carrying people out there's a part where ran in the building and of course it started calling out if anybody's in there and that's when i heard voices people calling out it's really the last desperation of help you know crying out for help it's more frustrating because even though not wearing the protective gear or equipment the only thing i could think about is just calling out to him by saying

you know come towards my voice head towards my voice periodically people been popping up at valley burn i picked them up took them out to a safe area and then tried to return to the same area that i was calling out but when i called you know if anybody's in here there was no voices so of course i just moved on different areas or parts of the building and three weeks later that's when mr sinclair came on national television as well as the washington post and said he was just looking for that that voice i felt like a relief thinking hey people did survive and i was very happy when you met isaac for the first time on our program as i mentioned have the two of you remained in contact since then oh we constantly talking to each other on the phone and i met isaac a couple times and we went out to dinner with those family and my uh my wife from our family invited isaac and his wife and family up to our family reunion last summer there are very few people i would imagine who have the opportunity to say that someone

02:54:00 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=10440s)

that someone impacted their life in in such a dramatic fashion isaac i guess i should ask you what's it feel like to be that person um really matt there's no feeling i mean just knowing that somebody survived um is more than a feeling that you can ever have because not what goes through my mind thinking i could have done more what if i did this or what if i did that but knowing that somebody did survive or made it through was more like a positive things wayne i know you've called isaac your guardian angel and and you lost a lot of friends that day what was it like for you though to see the the workers at the pentagon moving back into that building a short time ago well i thought it was great uh i can't believe they rebuilt the pentagon in in a year for just our one year anniversary um it was just a great feeling to be back in the pentagon and walk through that area that had been destroyed well wayne sinclair good luck to you our thoughts are with you and isaac thank you very much for being with us again we appreciate it mahalo matt thank you hello thank you now here's katie all right matt thank you very much you know there was enough concrete in the twin towers to build a five foot wide sidewalk from new york city to washington d.c enough steel to build 20 eiffel towers enough glass to cover 14 acres the human toll though cannot be so easily measured in dozens of towns around new york city thousands of world trade center widows are struggling to move their families back to a more normal life here's nbc's bob dodson perhaps it's time to show you something in short supply this week happiness what do you want to do on a ride robert alonso has worked hard all year to coax laughter from tears his daughter victoria watched her mother

02:56:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=10561s)

his daughter victoria watched her mother go to work at the world trade center last september 11th and never returned searchers found janet alonso's body seven months later victoria never knew you know what the day that mommy's body was found i didn't tell her because she knew that mommy was with jesus a long time ago besides the alonzo's had a birthday to celebrate that day victoria's brother robbie turned two he was born with down syndrome and needs special care so robert still hasn't returned to work at the pizza place he owns in stony point new york his father covers for him it's my responsibility to watch my kids and help them grow yeah look how they're doing you take one hand i take one hand out robbie started walking in july long before doctors thought he would hold on victoria is now less fearful more independent [Music] whoa i don't think my wife would be proud of me i don't think so i think she realized what i would do this year is is what i would do that's why she married me robert planted a mommy tree in the backyard to ease his children's pain i put a picture of the kids on the tree so mommy can feel her children all right [Applause] and left janet's shoes in the closet so victoria can feel something of her mother's oh boy janet was an email manager at marsh and mclennan on the 97th floor of the world trade center she had just gone back to work after giving birth to robbie mommy went to work that day cause she loved us and she just did something that anyone else did just go to work she paid the ultimate price so with the anniversary of 9 11 robert and the kids packed for a vacation

02:58:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=10681s)

and mommy's favorite beach no painful memories coming back to the same place that's always a lot but you know what i i don't want the bad guys to win you know i it's important for my children to enjoy what my wife and i enjoy the alonzo's can afford this week at the beach because of the money they receive from janet's insurance and several survivor funds that money will also allow robert to stay home with his children until they are old enough for school and when they are ready his friends have set aside 60 thousand dollars to send them to college if i didn't have my children i don't know what i would have done they are my clue they held him together throughout a year that constantly reminds him of what he has lost their nightmares have ended but he still cannot sleep so for 19.95 you have it all i've watched every infomercial in the middle of night i've seen the most important chickens more exercise guys working out i've seen them all i'll have closure when they close the box on me put me in the ground next to my wife where i belong until then robert is determined to help his children find their smiles all done victoria found something more mommy cigar above the midway's glare see i told you she'd come down to the shore with us janet's light in the life of her family is still strong for today bob dodson nbc news long beach island new jersey you're looking at a live shot of shanksville pennsylvania where the memorial service the anniversary service ended a short while ago although you can see family members still mulling about the field where that plane went down a year ago the president and first lady are on their way to shanksville now they will lay a wreath in that field a little later on this afternoon in the wake of the attacks one year ago today attorney general john ashcroft has become one of

03:00:01 (https://www.youtube.com/watch?v=pp8VsclAAy0&t=10801s)

general john ashcroft has become one of the bush administration's leaders in the fight against terrorism but the expansion of his role and that of the justice department has drawn some criticism recently i had the opportunity to sit down and talk to him about the past year did you stop in your tracks at any point in those first couple of days and think my gosh how easy it was how easy their

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